Attendance
Workgroup Members in Attendance
- Ana Seda
- Angel Montoya
- Araceli Garcia
- Chloe Carrier
- Derek Hearthtower
- Erendida Gonzalez
- Dr. Jesse Weller
- Judy Mark
- Kiara Hedglin
- Suzy Requarth

Facilitators and Workgroup Chairs/Leads in Attendance
- Lisa Cooley (Co-Chair)
- Fernando Gomez (Co-Chair)
- Season Goodpasture (Equity Lead)
- Karin Bloomer (Facilitator)

Public in Attendance.
Over 150 public attendees attended the meeting via Zoom video conference.

Welcome and Self Introductions
Co-chair Lisa Cooley welcomed the workgroup members and the public to the meeting, then reviewed the agenda. Fellow co-chair Fernando Gomez facilitated a round of introductions, which included Lisa Cooley, workgroup members and equity lead Season Goodpasture. Members introduced themselves and shared their favorite colors to describe how the group is made up of a diverse set of backgrounds and experiences.

Workgroup Roles and Responsibilities (slides 6-14)
Community Agreements (slides 6-8)
Facilitator Karin Bloomer explained that the community agreements were developed by the Master Plan Stakeholder Committee. Lisa Cooley and Fernando Gomez then introduced each of the community agreements. The community agreements describe how members of the workgroup should work

together and have discussions that are collaborative and positive even when there are disagreements.

<u>Our Vision for the Master Plan (slide 9)</u>
Karin Bloomer presented the vision for the Master Plan for Developmental Services. The vision was developed by the Master Plan stakeholder committee.

<u>Formation of Workgroups and Workgroup Charter (slides 10-11)</u>
Karin Bloomer reviewed the five Master Plan workgroups and discussed the topics that each work group would develop recommendations for. Karin emphasized that the workgroup charter and workgroup priorities came out of the Master Plan Stakeholder Committee recommendations with community input. Karin then presented the workgroup charter which describes the goals of the workgroups and the diversity of background and experience of the workgroup members that were appointed by CalHHS.

<u>Workgroup Member Roles and Responsibilities, Workgroup Meeting Supports and Workgroup Co-Chair Responsibilities (slides 12-14)</u>
Karin Bloomer presented the workgroup member roles and responsibilities which describe workgroup member expectations. Karin also shared that additional supports are available for workgroup members should they request assistance.

Review of Equity Tools (slides 15-23)
Fernando Gomez introduced the discussion of the equity tools and thanked Season Goodpasture for serving as the workgroup's equity lead. Season emphasized the value and importance of all workgroup members bringing their knowledge and lived experience to the work to co-create equity. Fernando then introduced CalHHS Equity Officer Dan Torres and Cal HHS Assistant Equity Officer Maureen Keffer, who presented two equity concepts—"Universal Design" and "Targeted Universalism". The presentation explained the concepts and how they could be included in all of the workgroup recommendations. Dan Torres reviewed a draft version of the Workgroup Recommendations Worksheet which will be used to develop recommendations and include equity.

Workgroup members shared feedback on the Worksheet, which included questions related to how the Worksheet had been structured and how the Worksheet would be used.

Break (10 minutes)

Discuss and Finalize Workgroup Priorities (slides 24-25)
Karin Bloomer presented the draft workgroup 1 priorities for discussion. Karin emphasized that the workgroup could recommend changes to the priorities and that any changes would be discussed with the Stakeholder Committee for their consideration.

The workgroup members discussed each of the priorities, one at a time. There were several themes from the feedback received during this discussion. One theme centered on the need for clear, culturally relevant, and transparent communication between services systems and people receiving services from those systems. Workgroup members emphasized how important this is to ensuring that people understand what services might be available to them and are able to easily navigate systems.

Another theme focused on addressing issues of mistrust which people might feel towards service systems. Workgroup members emphasized that trust can look different for different individuals and communities. They also discussed the importance of understanding where that mistrust comes from in order to successfully build or re-build trust.

The discussion also included a theme around the need to ensure consistency in the services and processes which are implemented by Regional Centers around the state, so that people living in different regions have access to services which they need. The issue of access to Regional Center data was raised as part of this discussion. Workgroup members mentioned the positive impacts that the Self Determination Program has had on their lives, as a consideration in thinking through consistency in services across Regional Centers. Several workgroup members mentioned that, while ensuring consistency is important, there is an important balance to make sure that standardizing across Regional Centers does not actually lead to unintended consequences. Initial ideas around how to improve monitoring and potentially comparing the quality of Regional Center services were also shared. The role of technology to support service modalities was also raised.

Next Steps (slide 26)
Karin Bloomer shared more information regarding the upcoming Stakeholder Committee meeting and future workgroup meeting dates.

Public Comment
At the end of the meeting, Karin Bloomer supported a 30-minute public comment period. A summary of public comments is included in the Public Comment summary document which is available with other meeting documents [on the Master Plan web page](#).

Closing
Co-chairs Lisa Cooley and Fernando Gomez offered closing remarks to the workgroup, thanking attendees for their participation.

Meeting Materials:

- Discussion PowerPoint and other meeting documents are on the [Master Plan web page](#).